Ylva's Ownership Strategy 2020–2024

1	Usage a	and function of the Ownership Strategy	2
2	1. Bas	sis for business operations	2
3	1.1.	Vision	2
4	1.2.	Mission	2
5	1.3.	General operating principles	2
6	1.4.	Ownership administration	3
7	2. Go	als and indicators of Ylva's group	4
8	2.1.	Real estate business	4
9	2.2.	Investment activities	5
10	2.3.	Restaurant activities	6
11	3. Pro	ofit targets and distribution of profits	7

Usage and function of the Ownership Strategy

- 13 This document determines the owner's will regarding the direction of Ylva's business
- 14 operations. The policies of the Ownership Strategy create a framework within which the
- business strategies of Ylva must be drafted. The Ownership Strategy defines the indicators
- that show the owner's will to advance the positive development of these areas of business.
- 17 This document is public and meant for all members of the Student Union. Based on a
- 18 statement drafted by the Supervisory Board, the Representative Council assesses the
- implementation of the Ownership Strategy annually in connection with discussing the
- 20 financial statement.

21

28

38

39

40

41 42

43

46

47

48

1. Basis for business operations

22 1.1. Vision

- 23 The financial independence Ylva produces by 2025 ensures that HYY's members can be
- 24 happy and active during their studies.

25 1.2. Mission

- 26 Ylva conducts responsible business operations by building a vibrant and sustainable city and
- 27 producing services for the University community.

1.3. General operating principles

- 29 Ylva's business operations are guided by the values of the Student Union of the University of
- 30 Helsinki as well as the Ownership Strategy and its general operating principles.
- 31 As a pioneer of responsibility, Ylva is building a more just and sustainable society. All areas
- of business in Ylva are managed and developed in an ecologically, socially and financially
- 33 sustainable manner. Ylva recognises its role as a domestic and societally significant
- operator, and in this role, actively promotes the development of responsible business
- operations in Finland. Ylva is also committed to the 1.5-degree goal set in the Paris Climate
- 36 Agreement.

37 Ylva conducts renewing, profitable business operations that benefit students.

- Ylva ensures the sustainable, long-term appreciation of the Student Union's assets.
- The competitiveness of Ylva's business operations is based on its ability to renew itself and act as a pioneer in its line of business, especially in issues related to responsibility.
- Ylva understands the Student Union's long history as well as Ylva's role in financing the operations.

44 Environmental wellbeing is not just a by-product – Ylva's operations aim at improving 45 the state of the environment.

- Taking sustainable development goals and biodiversity into account is central to all Ylva's operations and acquisitions.
- Ylva strives to move to completely carbon-neutral energy usage.
- Ylva looks after the Student Union's buildings and works of art with cultural-historical value.

- Ylva carries out its construction and renovation projects with high architectural quality and special attention to the cityscape.
 - In all its projects, Ylva takes the relevant sustainability effects of the project's life cycle into account and strives to minimise them.
 - Ylva calculates the carbon footprint of its activities and strives to minimise it.

Ylva's operations help build an equal and inclusive society.

- Ylva is a responsible employer and promotes equality and inclusivity in its work community and all its activities.
- YIva cooperates with responsibly operating partners, takes the responsibility of its subcontractor chains into account and strives to actively develop the responsibility of the value chains in their entirety.
- Ylva is a proud and responsible taxpayer and does not conduct aggressive tax planning.

YIva sees transparency as active interaction with a broad group of different interest groups.

- As a societally significant operator, Ylva conducts transparent communication about its business operations and their goals to its owners, customers and the interest groups of its business operations.
- Customers and employees are listened to.
- Services and communication to the Student Union's members are provided trilingually.

1.4. Ownership administration

- 73 In ownership administration and decision-making processes, the goal is to ensure that the
- owner's voice is heard while still retaining the ability for sufficiently quick and flexible
- 75 decision-making that is required in business. HYY's Administrative Regulation, Part V, has
- 76 stipulations on the bodies of ownership administration, their tasks and their interrelations.
- 77 Special consideration is given to ensuring that student decision-makers receive information
- 78 trilingually and are committed to the decision-making processes.
- 79 The Ownership Strategy is the supreme document determining the owner's will. Each
- 80 Representative Council approves the document once during its term. The Ownership
- 81 Strategy stipulates matters such as Ylva's main financial and other long-term goals for
- 82 business operations, investments and risk-taking as well as the fundamental acceptability.
- 83 basic duties and values of business operations. The Supervisory Board prepares the
- 84 Ownership Strategy for the Representative Council's approval in cooperation with HYY's
- 85 Board after hearing Ylva's management. In addition to this, the Supervisory Board interprets
- the document in relation to current issues if necessary. The Supervisory Board has an
- 87 important role in ensuring that information flows between Ylva's management and the
- 88 Representative Council.

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68 69

70 71

72

89

Special issues concerning operating finances

- 90 Ylva discusses potential changes to premises used by operating finances well in advance
- 91 with the Financial Committee. The Financial Committee is informed of the up-to-date
- 92 situation with premises that are in use and that may come into use. The Medium-term
- 93 Financial Plan includes more detailed policies on processes related to the premises of
- 94 operating finances.

2. Goals and indicators of Ylva's group

- 96 Areas of business are managed and developed as financially independent units to allow
- 97 them to increase the value of their business. The objectives of different areas of business
- 98 are defined, based on their basic function, in Ylva's business strategy and, if necessary, in
- separate business plans made specifically for certain areas of business. 99

100 Special principles concerning real estate business and investment activities

- 101 Ylva commits itself to comply with the UN's Global Compact principles when making rental
- 102 agreements. New rental agreements and agreements that are extended through contract
- 103 and require an assessment of their responsibility are brought to the Supervisory Board for
- 104 processing.

95

- 105 When choosing investment targets and new tenants, lines of business to be avoided are the
- weapons and tobacco industries, gambling and companies that produce and refine fossil fuels. 106
- 107 A maximum of 5% of our portfolio may be invested in companies whose portfolios may include
- 108 activities in the aforementioned lines of business. However, no investment target's main line
- 109 of business may be on any of the aforementioned branches. In securities investment activities,
- 110 we require stockbrokers to adhere to the UN's Principles for Responsible Investment (PRI).

Real estate business 2.1.

112 **Basis**

111

124

- 113 The stability, long-term nature and predictability of real estate business make it possible to
- 114 develop the entire business on a long-term basis. Real estate business produces Ylva with its
- main cash flow and secures sufficient distribution of profits to the owner in the long term. To 115
- 116 achieve the goal of securing financial independence by 2025, the major projects of Grand
- Hansa and Lyyra have been begun and will be taken forward during the strategy period. 117
- 118 Through the recent property development of the Kaivopiha and Domus areas, the renovation
- 119 backlog of properties has been significantly decreased.

120 **Objective**

- 121 The objective is to maintain and increase commercial properties' operational profitability and
- 122 property profits during the strategy period. The aim during the strategy period is to complete
- 123 the projects that have already been started in an appropriate manner.

Measures

- 125 New property investments may be diversified into different forms of investment. HYY's
- property finances may invest in new properties if their location enables a long-term increase 126
- 127 in value and their profit levels and synergy benefits increase the profitability of real estate
- 128 business. While the major projects of Grand Hansa and Lyvra are under way, it is crucial to
- pay attention to the total risk level of real estate business. In potential new projects as well as 129
- 130 projects that are currently under way, entering various partnerships and parting with certain 131 assets may be considered if it would help advance the projects and either increase total assets
- 132 or control risks. Besides financial investments, the profitability of properties is developed with
- 133 the active selection of tenants. If possible, environmental certificates are sought for properties
- 134 HYY owns either entirely or jointly. As a property owner, Ylva commits to carbon-neutral
- 135 energy use by 2025 in accordance with its Net Zero Carbon commitment. Student housing
- 136 activities are continued in Domus Academica. Economic responsibility is enforced in real
- estate business by ensuring sufficient renovation and maintenance investments in properties 137

- and taking their wear into account. The responsibility of real estate business is promoted by
- favouring environmentally friendly solutions, such as ecological construction, and by investing
- in energy efficiency in construction and renovations.

141 Indicators

- 142 The development of market values and profits in relation to general market development as
- well as occupancy rate. The realisation of the responsibility principles of real estate business,
- the Net Zero Carbon goal, the operative carbon emissions of properties in relation to gross
- area, emission reductions in accordance with the carbon budget, renovation backlog in
- 146 properties.

2.2. Investment activities

148 **Basis**

147

- The aim of Ylva's investment activities is to balance the risk of property investments and act
- as a bumper for other assets. Funds are invested in a responsible, productive and secure
- long-term manner that takes the group's total risk level at a given time into account. When
- determining the risk and profit levels of investment activities, special consideration is given on
- managing the risks of Ylva as a whole.

154 **Objective**

- 155 The objective of investment activities is to retain and diversify the Student Union's assets.
- 156 Especially when the risk level is otherwise higher, liquid investment options in the stock
- portfolio are emphasised. While major property investment projects are still under way,
- taking significant risks in other investment activities is avoided.

159 **Measures**

- 160 Investment activities may be expanded outside the stock portfolio, into various private equity
- 161 funds, venture capital investments or plots, for instance. The starting point for increasing
- investment activities is that Ylva may make additional investments if other business operations
- produce excess cash flow that can be invested. During this strategy period, the investment
- strategy approved by Ylva's Board of Directors acts as the basis for investment activities.
- Operative management may execute the investment strategy within the risk and investment
- 166 framework approved by the Representative Council. The profit target for investment activities
- is set in proportion with the investment strategy and allocation set by Ylva's Board of Directors
- that is in effect at a given time. Individual non-liquid investments are assessed in terms of risk
- diversification and profit in comparison to the entire asset portfolio. Within the limits set by the
- 170 Ownership Strategy and the risk and investment framework, Ylva makes allocation decisions
- on the stock portfolio that help increase the value of assets and to preserve assets in all market
- 172 conditions.

173

Indicators

- 174 For activities with either higher risks or less liquidity, a higher level of profits is required. The
- main indicator to follow is the profit of investments in relation to the benchmark index. Market
- 176 conditions are also taken into account when assessing profits. Ylva reports the profits of
- 177 investment activities annually in its result. In addition to this, the implementation of the
- 178 responsibility principles of investment activities is monitored.

2.3. Restaurant activities

Basis

The primary task of student restaurants is to ensure the availability of student lunches and the best possible price—quality ratio in a profitable, long-term manner. By offering responsible and ethical choices, we help change Finnish food norms and promote both the mitigation of climate change and public health. Student restaurant activities are important to the Student Union for several reasons, such as reaching the membership and all-round, responsibly produced student meals. To keep hold of students' decision-making power and opportunities to influence matters, it is important to retain the student restaurant activities as part of Ylva's business operations even if they do not always reach their profit targets. However, the restaurant business cannot cause a loss in the long term, causing excessive risks for the objectives and possibilities of Ylva's distribution of profits as a whole. Student restaurants offer high-quality, affordable and responsible meals and cafeteria products while taking special diets into consideration. The principles of quality, Finnishness and responsibility are important not only in student restaurants but also for this line of business in general and its brand in particular.

Objective

The objective of student meals is to offer competitively priced food with better quality and customer satisfaction than those of competitors. The objective of student restaurants is a level of financial profitability that allows development investments to be covered by their own profits. During the strategy period, the profitability of the business operations must be developed and the entire line of business spurred on in responsibility issues. The company's student ownership and responsible acquisition policies must be visible to customers.

Measures

Customer satisfaction and feedback form the cornerstone of developing the business operations, and both are monitored closely. Finnish ingredients and ingredients with responsibility certification are favoured in student restaurants. It is also crucial to ensure the availability of meals that follow the recommended principles of student meal programmes in higher education as well as promote vegetarian and vegan meals. Vegetarian and vegan meals are promoted because of their generally smaller carbon and water footprint. The market value of student restaurants is based on their strong market position in the higher education sector. The long-term development of activities requires securing this market position. The visibility of student ownership and the company's responsible acquisition policies to customers must be promoted with goal-oriented customer communication and responsibility certificates. Favourable development in the profitability of lunch restaurants is maintained by developing UniCafe's image as a credible restaurant business outside the University community as well as in it. When developing restaurant activities, jointly-owned restaurants and companies as well as corporate transactions may be considered, but the Student Union must retain a controlling position in all significant arrangements.

Indicators

- 218 Customer satisfaction, share of certified and Finnish ingredients, share of vegetarian and
- vegan meals among purchased meals, yearly emission reductions in line with the carbon
- 220 budget.

3. Profit targets and distribution of profits

- The profit target for Ylva's business activities is a total return on capital that is better than the
- 223 average return on the market, taking into account both the operative cash flow and the
- 224 change in net assets. Ylva's long-term goal is to improve its profit level so that its distribution
- of profits can ensure the independence of the Student Union's operations from other funding
- sources. Another long-term objective is that the distribution of profits could be raised to a
- level of at least 4 million euros after the strategy period in 2025. During the strategy period,
- the goal is to keep the distribution of profits steady or increase it moderately every year.
- However, any increases must be made in a way that does not endanger Ylva's ability to take
- 230 care of its liquidity, manage its loans or invest in retaining its future competitiveness.

Basis for the distribution of profits

- Operative cash flow is used as the basis for the distribution of profits. Operative cash flow
- shows the cash flow of business operations after the direct expenses and financing costs of
- the business operations. Operative cash flow must also to cover expenses such as loan
- 235 instalments and necessary maintenance investments. During the strategy period, the basic
- goal for the distribution of profits is a range of 20–50% of operative cash flow. On the other
- hand, there are major investment projects under way during the strategy period, and these
- 238 may cause greater than normal fluctuation in the annual business result. The distribution of
- 239 profits should thus be assessed over a time frame of several years, and deviations from the
- basis for the distribution of profits may occur despite the poor result of a single financial
- 241 period if Ylva's net assets or the bumpers it has accumulated during previous years make
- this possible. When assessing the decision on the distribution of profits, care must always be
- taken to ensure that the distribution of profits does not endanger or violate Ylva's financing
- 244 agreements or endanger Ylva's liquidity or its chances of otherwise taking care of its
- 245 liabilities and obligations.

Equity ratio

221

231

246

258

- 247 During the strategy period, Ylva's equity ratio must remain over 50%, calculated in market
- values. The equity ratio is reviewed annually, and the equity ratio calculated in market values
- is reported at least once a year in connection with the confirmed financial statement, based
- 250 on the situation at the end of each financial period. If the equity ratio calculated in market
- values decreases or is in immediate danger of decreasing under the 50% goal, the Student
- 252 Union's finance director has the duty to make the Representative Council aware of the
- 253 matter and propose a plan to fix the situation within 60 days. However, with major
- investments occurring during the strategy period. Ylva must ensure its liquidity in such a way
- 255 that it is able to cover its liabilities and obligations in all situations. With this in mind, securing
- 256 liquidity may conflict with the 50% goal for equity ratio in the short term after HYY's Board
- 257 makes a decision on the matter.

Contingency fund of operating finances

- The purpose of the contingency fund of the Student Union's operating finances is to secure
- the Student Union's operational funding for the following year. The contingency fund is
- accumulated with the owner's annual decision on the distribution of profits, made in
- 262 connection with processing Ylva's financial statement and based on the confirmed financial
- 263 statement and profits.